NIKOS DROSOPOULOS

PROFILE

A dynamic individual with a strong sense of creativity, strong communication, excellent technical experience who has gained substantial experience at the Computer Technology Institute is now seeking to further develop his career as a Cisco Instructor.

WORK EXPERIENCE

CCNA Webinar Instructor   **January 2015 - Present**

IT Instructor certified by the Greek National Centre of Certification   **September 2007 - Present**

Research Academic Computer Engineering Institute
Network Engineer (Cisco Networks)   *November 1999 – September 2003*

- Network Administrator of the Hellenic Educational Network (5.000 schools-routers)
- Helpdesk operator for the Hellenic Educational Network
- Co-ordination of the installation of the network equipment and the telecommunication circuits to the schools
- Experience in Cisco 800, 1600, 1700, 3600, 7200, in Cisco switches Catalyst 2900 series, Catalyst 2950 LRE series and in Allied Telesyn AT-AR300 Series Routers.
- Experience in network administration tools Cisco Works 2000, Cisco View, HP Openview, Internetwork Performance Monitor and ConfigMaker.
- Very good knowledge of the following protocols and technologies: ADSL, SDSL, VDSL, PPP Protocols, ISDN (PRI, BRI), Dial on Demand Routing (DDR), LAN Trunking (802.1Q), VLANs, VTP protocol, STP protocol, Cisco ISL protocol, Long Reach Ethernet (LRE), Fast Ethernet, Cisco Discovery Protocol (CDP), Quality of Service (QoS), Authentication Protocols (TACACS, RADIUS), AAA security services, IP routing protocols, IP Multicast, IP networking protocols (UDP, TCP, ICMP e.t.c), Simple Network Management Protocol (SNMP), IP Application Services, Wireless technologies (Aironet) e.t.c.
- Very good knowledge of Voice Over IP (VOIP).
- Implementation, development and installation of the VDSL technology.

IT Instructor

- **Over 2000 hours on IT**
- **160 hours CCNA webinars**

PROFESSIONAL CERTIFICATIONS & SKILLS

- **Cisco Certified Network Associate 2.0**
- **Building Scalable Cisco Networks (BSCN)**
- **Building Cisco Multilayer Switching Networks (BCMSN)**
- **Building Cisco Remote Access Networks (BCRAN)**
- **Cisco Internetwork Troubleshooting (CIT)**
- **Cisco Certified Network Professional 2.0**

EDUCATION

- **MSc in Computer & Information Networks**   *September 1998 - July 1999*
  University of Essex

- **BSc in *Computer Engineering & Informatics***   *September 1993 - June 1998*
  University of Patras, Computer Engineering & Informatics Department
  Grade of Diploma: 7,73/10 (Very Good)

PROFESSIONAL COURSES

- **Hewlett Packard OpenView Network Node Manager for System Administrators**
- **Interconnecting Cisco Network Devices (ICND)**
- **Ericsson - Layer 2 Data Cards on SDH Equipment**
- **Ericsson - OMS1664 Operations and Maintenace**
- **Ericsson – Service on Ethernet Activator R3 Operat.**
- **Huawei – DWDM and SDH Equipment – Optix OSN6800 Products Training**
- **Alcatel – Operation 1353NM + Provisioning & Maintenance 1354 RM 8.1**
- **Alcatel – ISA-ES16 Operation with MPLS Rel2.2**
- **OTE Academy – LEP5 Leadership Excellence Program**

PUBLICATIONS

Drosopoulos N., Garofalakis J., Kappos P., Makris C., "Experimenting on Average Performance in Web Serving", in the Proceedings of WebNet 2000 World Conference of the WWW, Internet & Intranet, October 30 - November 4, 2000, San Antonio, Texas, USA

INTERESTS

- **Sports:** Basketball and cycling.
- **Reading:** Technical and Project Management Books.

REFERENCES (Available on request)